

TERMS & CONDITIONS

1. AGREEMENT TO TERMS

1.1 These Terms & Conditions govern your use of the SOIN BAG CARE website (the “Site”) and your purchase of products for handbag care (the “Products”) from SOIN BAG CARE (hereinafter: SBC).

1.2 By using the Site and purchasing Products from SBC, you agree to comply with and accept these Terms & Conditions.

1.3 This agreement is binding once you access the Site or make a purchase from SBC.

1.4 If you do not agree with these Terms & Conditions, you must not use the Site or purchase Products from SBC.

2. MODIFICATION OF TERMS

2.1 SBC reserves the right to modify these Terms & Conditions at any time without prior notice.

2.2 Any changes to these Terms will be posted on the Site. It is your responsibility to review these Terms regularly for any updates.

3. ORDERING AND SHIPPING

3.1 You do not need to create an account to purchase products from SBC. Simply visit the Site, select your desired products, and complete your purchase.

3.2 You can place orders from anywhere in the world. Shipping costs will vary depending on the delivery location.

3.3 Orders are typically processed within 1-2 business days. You will receive a confirmation email once your order has shipped.

3.4 SBC is not responsible for any delays in delivery due to circumstances beyond our control, including but not limited to postal service delays or incorrect address information provided by the customer.

3.5 Delivery times may vary depending on the shipping method selected. SBC is not liable for any delays or losses incurred during shipping.

4. PAYMENTS AND CHARGES

4.1 All payments on the Site are in Euro and include applicable taxes.

4.2 Payment for Products is due at the time of purchase.

4.3 SBC accepts payments through various secure methods.

4.4 You are responsible for ensuring that your payment information is accurate and up-to-date.

4.5 If any payment is not completed or is declined, SBC reserves the right to cancel the order.

5. PRODUCTS AND PRODUCT INFORMATION

5.1 All Products available on the Site are intended for the care, maintenance, and cleaning of handbags.

5.2 SBC makes every effort to provide accurate descriptions, images, and details of the Products on the Site. However, the photographs are indicative and the actual product may vary slightly in appearance.

5.3 SBC cannot guarantee that the results of using the Products will be identical for every customer, as results depend on various factors, including the condition of the handbag and how the Products are used.

5.4 All Products are for personal use only. You are prohibited from reselling or distributing Products purchased from SBC.

6. RETURNS AND CANCELLATIONS

6.1 You may return Products within 14 days from the date of receipt if they are unopened, unused, and in their original condition.

6.2 To initiate a return, you must contact SBC at info@soingbagcare.com.

6.3 Shipping costs for returns are the responsibility of the customer, unless the product is defective or incorrect.

6.4 SBC reserves the right to refuse returns if the Product is used or damaged.

6.5 Cancellations of orders are possible before the product has been shipped. Once shipped, the return policy will apply.

7. RISK AND OWNERSHIP

7.1 Ownership of the Products passes to you once you have received the Products and completed the payment process.

7.2 The risk of loss or damage to the Products passes to you upon delivery.

7.3 SBC is not responsible for any loss or damage to Products once they have been delivered to the address provided by you.

8. WARRANTY AND LIABILITY

8.1 All Products are carefully inspected before shipment. If you receive a defective product, please contact SBC immediately at info@soingbagcare.com.

8.2 SBC's liability for any defective product is limited to the replacement of the defective Product or a full refund if a replacement is not available.

8.3 SBC is not liable for any indirect or consequential losses or damages, including but not limited to loss of business or personal property.

8.4 SBC does not provide any warranty or guarantee for the results of using the Products, as individual results may vary depending on the condition and type of the handbag.

9. PRIVACY AND DATA PROTECTION

9.1 SBC is committed to protecting your privacy. Personal information provided by you will be used in accordance with our Privacy Policy.

9.2 By using the Site, you consent to the collection and use of your data as described in our Privacy Policy.

9.3 Your personal information is processed in accordance with the General Data Protection Regulation (GDPR).

10. INTELLECTUAL PROPERTY

10.1 All content on the Site, including but not limited to text, images, logos, and trademarks, is the property of SBC and is protected by intellectual property laws.

10.2 You may not use, reproduce, or distribute any content from the Site without prior written permission from SBC.

11. LIMITATION OF LIABILITY

11.1 Nothing in these Terms shall limit or exclude SBC's liability for death or personal injury caused by its negligence or fraud.

11.2 SBC will not be liable for any indirect, special, or consequential damages arising out of your use of the Site or the Products, including loss of profits or business opportunities.

12. APPLICABLE LAW

12.1 These Terms & Conditions are governed by Dutch law.

12.2 Any disputes arising from these Terms shall be resolved in the courts of the Netherlands.